



# FEMA

## COVID-19 Funeral Assistance

### Apply for Assistance

**No online applications will be accepted.**

**COVID-19 Funeral Assistance Helpline**

844-684-6333 | TTY: 800-462-7585

Hours of Operation:

Monday - Friday

9 a.m. to 9 p.m. Eastern Time

Call this dedicated toll-free phone number to get a COVID-19 Funeral Assistance application completed with help from FEMA's representatives. Multilingual services will be available.

When you call, it will take about 20 minutes to apply, and you can ask questions and receive the help you need with the application process.

Once you have applied for COVID-19 Funeral Assistance and received your FEMA application number, you may submit required documentation to FEMA in several ways:

- **Upload documents to your [DisasterAssistance.gov](https://DisasterAssistance.gov) account**
- **Fax to: 855-261-3452**
- **Mail to: P.O. BOX 10001, Hyattsville, MD 20782**

### What information do I need to provide when I apply?

You will need to provide the following information when you call the COVID-19 Funeral Assistance Helpline to apply for assistance:

- Social Security Number for the applicant and the deceased individual
- Date of birth for the applicant and the deceased individual
- Current mailing address for the applicant
- Current telephone number for the applicant
- Location or address where the individual died
- Information about burial or funeral insurance policies
- Information about other funeral assistance received, such as donations, CARES Act grants, and assistance from voluntary organizations
- Routing and account number of the applicant's checking or savings account (for direct deposit, if requested)

### What documentation do I need?

You must provide a copy of the death certificate, proof of funeral expenses incurred, and proof of funeral assistance received from any other source.

- The death certificate must indicate the death was caused by, "may have been caused by," or "was likely a result of" COVID-19 or COVID-19-like symptoms. Similar phrases that indicate a high likelihood of COVID-19 are considered sufficient attribution. If the death certificate was issued from Jan. 20 to May 16, 2020 and does not list COVID-19 as a cause of death, you may submit the death certificate along with a signed statement from the original certifier of the death, or the local medical examiner or coroner, attributing the death to COVID-19.
- The death must have occurred in the United States, including the U.S. territories or the District of Columbia. Funeral expenses incurred for a U.S. citizen who died outside the United States are not eligible.
- Documentation for funeral expenses (receipts, funeral home contract, etc.) must include your name as an individual responsible for the expenses, the deceased individual's name, itemized funeral expenses, and proof funeral expenses were incurred on or after January 20, 2020.
- You must also provide FEMA with proof of funds received from other sources specifically designated for funeral costs. COVID-19 Funeral Assistance may not duplicate burial or funeral insurance proceeds, pre-planned or pre-paid funeral contracts, pre-paid trust for funeral expenses, irrevocable trust for Medicaid, financial assistance from voluntary organizations, government programs or agencies, or any other sources specifically designated for funeral expenses. Any eligible COVID-19 Funeral Assistance will be reduced by the amount of other assistance you received for the same expenses.
- Life insurance proceeds are not considered a duplication of COVID-19 Funeral Assistance benefits.